



STUDENT NAME \_\_\_\_\_ TIME \_\_\_\_\_ DAYS \_\_\_\_\_

PARENT NAME IF MINOR \_\_\_\_\_ PHONE# \_\_\_\_\_ EMAIL \_\_\_\_\_

NAMES IF SHARING PKG \_\_\_\_\_ TIME \_\_\_\_\_ DAYS \_\_\_\_\_

I understand that \_\_\_ time slots have been specifically reserved for me/my child. My appointment begins ON TIME and ends exactly as scheduled. (If you are late or need to reschedule we will do our best to find a later slot but there is no guarantee that an alternate time will be available.)

I have received my schedule (printed or emailed) and understand I have been scheduled ONLY on these specific dates for this time period. Any makeups must be scheduled and are not automatically added.

STROKES and MAINTENANCE lessons between 3pm-7pm Monday –Friday can be scheduled through the app. Please go online or download the MINDBODYAPP. Call or stop by the office if you need assistance.

I have provided the best phone numbers to reach me or anyone who will be bringing my child Add additional here \_\_\_\_\_

I agree to be automatically signed up for text and email notifications. I will be notified of unexpected cancellations via email, text and phone call and will be sent appointment reminders. (To be removed, please email info@aquachild.com)

I understand classes are held during rain and when temperatures are 55° or higher. (Please leave a message or email to let us know if you choose to cancel with 3 hour minimum notice. You do not need to speak to someone.)

Classes are canceled when lighting is present. I understand lighting is unpredictable and at times this may not allow for much advanced notice. Unfortunately lessons within this time period will be cancelled and I must reschedule per makeup policy. (Lessons continue until we see lighting, once we see a strike all lessons scheduled 30 minutes after the strike must be cancelled. We will try to give you as much notice as possible.)

Please regularly check for notifications. If you're unsure about a weather cancellation, please call the office at 305.354.806

I have purchased one package of \_\_\_ classes and have scheduled or will schedule these by calling, emailing, or booking through the app. This 30day pass expires 30 days from first scheduled class. (If you/your child is sick in the final week of your package end date your expiration date will be extended by one week)

I may cancel my scheduled class for any reason as long as minimum 3 hour notice is given. (Please leave a message or email to let us know if you cannot attend. You do not need to speak to someone.) I understand that if I do not contact the office with proper notice or do not show up for a scheduled slot the class will be considered a "no-show" or "late cancel" and will not be able to be rescheduled.

I understand that a change in personal schedule, traffic, forgetting, or any other reason does not qualify for a makeup class if minimum notice is not given.

I understand I must contact the office to reschedule any classes that have been cancelled by myself or by aquachild within 30 days from package start date. The 30 day expiration will not be extended for cancellations. I understand that cancelled classes are not automatically rescheduled and there is no rollover to additional weeks. Only the days you scheduled upon package purchase are scheduled and aquachild does not rebook these for you. The exact time slots after the end date listed above may or may not be available when rescheduling.

REFUND POLICY

We require at least 3 hour notice prior to the start date of package to receive a refund. You must call/email if you wish to cancel, be taken off the schedule completely, and receive a full refund. With less than 3 hour notice there will be no refund. If you have not started you package, you may suspend the package and classes will be available for use within 6 months (expires within 30 days of package start date) Once a package has started, any unused classes will not be refunded.

NAME \_\_\_\_\_ SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_ (OR PARENT/GUARDIAN) (OR PARENT/GUARDIAN)

HEALTH AND PHYSICAL CONDITION

I, the parent/guardian of the participant or participant agree and understand that swimming is a physically strenuous activity. I recognize that there are risks inherent in the sport of swimming, including but not limited to, injuries and death. The participant hereby voluntarily agrees to participate in swim lessons, and hereby agrees to indemnify and hold harmless Aquachild Swim School, its coaches, officers, directors, agents and employees against any liability resulting from any injury that may occur to the participant while participating in swim lessons. The participant also agrees to indemnify Aquachild Swim School for any damages incurred arising from any claims, demand, action or cause of action by the participant. I authorize any representative of Aquachild Swim School to call for and/or render treatment for the participant in any medical emergency during their participation in swim lessons. I will advise the staff of any health conditions the participant might have and briefly describe here \_\_\_\_\_

NAME \_\_\_\_\_ SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_ (OR PARENT/GUARDIAN) (OR PARENT/GUARDIAN)